



# COVID - NAVAJO NATION SAFE PRACTICES: Reopening Guidelines for Tour Businesses

---

The following COVID-safe practices apply to the operation of tours and guided outdoor recreation operating under the Navajo Nation Parks and Recreation. Tour companies must develop plans to reopen and operate their businesses according to the guidance of the Centers for Disease Control (CDC), along with state, county, and tribal guidance. Additional Navajo Nation recommendations include those developed for all employers and retail establishments outlined by the Navajo Nation Reopening guidance.

**The following are safety actions for all individuals visiting a Tribal park location:** \_\_\_\_\_

- Stay home when sick,
- Avoid crowded and poorly ventilated spaces,
- Wear face masks indoors and outdoors,
- Keep 6 feet away from anyone who does not live within the same home,
- Use hand sanitizer or wash your hands with soap and water for at least 20 seconds frequently, and
- Do not touch face, eyes, nose, or mouth.

The guidelines below should be followed when implementing reopening plans for Tribal parks.

## **General** \_\_\_\_\_

- The indoor and outdoor gathering size limits needs to be followed as outlined in the Public Health Emergency Orders.
- Screen for COVID-19 symptoms among customer, volunteers, and staff upon arrival. Document name and contact number on a sign-in sheet to support contact tracing if there is an exposure.
- Create a plan of action for when a staff member or customer is sick. The plan should include:
  - > Any staff member or customer(s) that shows symptoms common to COVID-19 should not be allowed on a tour, and should be isolated or quarantined,
    - > Identify an area to separate anyone who exhibits symptoms of COVID-19 during hours of operation and ensure minors are not left without adult supervision,
    - > Share CDC's criteria for staying home with individuals to ensure they know how to care for themselves and others,
  - > Include plans for closing off and cleaning affected areas, and
  - > Report all COVID-19 cases to local health care facility, and to the HCOC COVID-19 Report Exposure Portal. For questions about reporting cases, call the Health Command Operations Center at (928) 871-7014.
- Post signage on how to stop the spread of COVID-19 and how to promote everyday protective measure, such as washing hands, covering coughs and sneezes, and properly wearing a mask.
- Seek opportunities to train all staff regarding infection prevention and control (IPC). Reach out to Navajo Nation HCOC for training opportunities.

## **Physical Distancing**

- Establish barriers to create controlled entry and exit points for crowd control.
  - Remind customers to schedule an appointment and/or a ticketing system online. Upon arrival,
  - individuals wait in their vehicles for further direction by tour personnel.
- Restrict common areas where people are likely to congregate and interact.
- Consider installing large plexiglass sneeze guards at information desks and welcome centers.
- > For example, if staff members or customers are at increased risk of complications, not able to receive vaccinations, or not able to remain 6 feet physically distanced.
- Adhere to maximum occupancy limits per Navajo Nation Reopening Plan.

- Adjust seating capacity and stagger seating in shared vehicles to meet occupancy guidelines. Maintain 6 feet of distance between individuals who do not live within the same home.
  - > Private groups consisting exclusively of same household individuals may be seated more than capacity and physical distancing limitations
- Encourage safe greeting practices to maintain physical distancing.

### **Individual Safety**

- Encourage individuals at higher risk for severe illness and those with symptoms of illness to stay at home. People at higher risk for severe illness include adults 65 or older and people of any age who have serious underlying medical conditions.
- Provide adequate supplies to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60% alcohol, disinfecting wipes, tissues, and no-touch trash cans.
- Provide face coverings to customers and/or staff who need properly fitting face masks in good condition and require use while on a tour.
- Provide information to customers regarding requirements for mask and preparedness to bring personal hygiene items, such as hand sanitizer.

### **Shared Items**

- Arrange for online payment, electronic ticketing, and contactless scanning of tickets. Materials must be distributed contactless (e.g., in an accessible stack) or by a person wearing gloves and a mask.

### **Increase Ventilation and Cleaning**

- Ensure that ventilation systems of indoor spaces operate properly, are well maintained, and all ventilation system filters have been serviced and replaced by qualified technicians.
  - > Increase the circulation of outdoor air as much as possible by opening windows and doors, using fans, or other methods recommended by American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE).
- Intensify cleaning and disinfection through implementation of daily protocols and document completion on a cleaning log.
- Clean and disinfect frequently touched surfaces and any areas after they are touched or used, such as seats, doorknobs, tables, restrooms, etc. These items should be wiped down with disinfectant after each tour.
  - > Each company will need to evaluate the type of equipment and requirements for cleaning and/or disinfecting.

Note: Horse saddles are low risk and do not require disinfection after each use.
- Ensure that all water systems like drinking fountains are safe to use after a prolonged facility shut down to minimize the risk of Legionnaires' disease and other waterborne diseases.

### **Food and Water**

- Do not offer refreshments, including coffee stations, before, during, or after the tour. Provide information for customers to bring their own water.
 

Depending on the length of the tour and if allowed, customers can be served prepackaged food or
- bring their own food. Individuals must follow physical distancing requirements while eating outdoors

### **Business Operations within Navajo Parks**

- To ensure safety measures are implemented under any business operating (tour companies, tour guides, etc.) will need to submit a reopening safety plan for businesses to the Division of Economic Development as outlined in the Public Health Orders.
- Businesses can resource the reopening plan and checklist at [www.navajoeconomy.org](http://www.navajoeconomy.org). For more information or to submit reopening plans, send to [navajoeconomy@navajo-nsn.gov](mailto:navajoeconomy@navajo-nsn.gov).

## **Additional Resources:**

### **Navajo Nation:**

- Navajo Nation Public Health Emergency Order, link: <https://www.ndoh.navajo-nsn.gov/COVID-19>
- Reopening Guidance, link: <https://www.navajoreopening.navajo-nsn.gov/>
- HCOC COVID-19 Report Exposure Portal, link: <https://docs.google.com/forms/d/e/1FAIpQLSfXNhCvzncLJa0IexpZ0hdprnEFEdj-VQQQZju-y9ZzafCkxw/viewform>

### **CDC:**

- COVID-19 Employer Information for Bus Transit Operators, link: <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/bus-transit-operator.html>
- Types of Masks, link: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/types-of-masks.html>
- Coronavirus Self-Checker, link: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/coronavirus-self-checker.html>
- What to Do If You Are Sick, link: <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>
- When and How to Wash Your Hands, link: <https://www.cdc.gov/handwashing/when-how-handwashing.html>
- People at Increased Risk, link: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/index.html>
- People with Certain Medical Conditions, link: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html>
- Improve the Fit and Filtration of Your Mask to Reduce the Spread of COVID-19, link: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/mask-fit-and-filtration.html>
- Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes, link: <https://www.cdc.gov/coronavirus/2019-ncov/community/reopen-guidance.html>

### **ASHRAE link:**

- Guidance for Re-opening Buildings, link: <https://www.ashrae.org/file%20library/technical%20resources/covid-19/guidance-for-re-opening-buildings.pdf>

### **Signage:**

- COVID-19 resources (information sheets), link: <https://www.ndoh.navajo-nsn.gov/COVID-19/COVID-19-Resources>
- CDC Stop the Spread of Germs, link: <https://www.cdc.gov/coronavirus/2019-ncov/downloads/stop-the-spread-of-germs-11x17-en.pdf>
- CDC How to Protect Yourself and Others, link: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention-H.pdf>
- Mask Do's and Don'ts, link: <https://www.cdc.gov/coronavirus/2019-ncov/images/face-covering-checklist.jpg>

### **Contact Information:**

Navajo Nation Health Command Operations Center (NN HCOC) Phone Number: (928) 871-7014.